



ASSIST DOMESTIC

ROADSIDE & TOWING ASSISTANCE

Flat tyre – we will arrange to have the spare tyre

Keys locked in vehicle – we will arrange for a locksmith to open the vehicle and retrieve the keys

Flat battery – we will arrange to have the vehicle started where possible

EMERGENCY HOME ASSISTANCE

Home assistance programme provides assistance to you when you are involved in a Home Emergency.

A Home Emergency means:

Any sudden, unexpected and/or unforeseen event at your home requiring the immediate or urgent services of a Domestic Tradesman to limit/minimize or prevent further damage to the home

MECHANICAL / ELECTRICAL BREAKDOWN

Vehicle will be towed to the nearest franchised dealer (if under warranty) or nearest repairer

Cost covered will be the first 60km of a round-trip. The trip will start from point of dispatch of towing vehicle and ends when towing vehicle is back at starting point

R 6.00 per km ex VAT will be charged for trips exceeding the 60 km and is for members account

SERVICES RENDERED

The Home Assistance programme shall entail the following emergency services to customers:

- Plumbers**
- Glaziers**
- Electricians**
- Locksmiths**
- Tree Felling**
- Bee Keepers and Pest Control Appliances**

ACCIDENT TOWING

Had an accident?, we will ;

Have the vehicle towed to the nearest preferred panel of repairers or safe yard within 60km of the accident scene

Charges for distance above 60km will be for the insured's account @ R 6.00 per km VAT excluded

Arrange for a Private Ambulance service to transport any injured driver or passenger to the nearest facility

SPECIFIC EXCLUSIONS

Maintenance of Any Kind

Replacing Light Bulbs

Adjustment of Thermostats

Any Remote Controls or Access Controls

Normal Wear and Tear/Safes Outbuildings

HOME DRIVE

We offer one of 2 convenient ways of making a booking

- 1. Pre-booking, prior to the event you can call and make a booking for a time and date**
- 2. In the moment – either a planned event that you may had forgotten or on the whim event where you may have had one too much a call to our center is all that is needed to make arrangements.**

YOUR DELPHI ASSIST CALL CENTRE NUMBER IS

010 019 3386